

ATTENTION! RV RESERVATIONS REQUIRE RV INFORMATION!

Please provide your RV Type (Motorhome, 5th Wheel, Travel Trailer), Length (without tongue), and year of production in the 'Comments to Manager' section above. Reservations without this information are subject to cancellation!

Online Reservations Terms and Conditions

RV Restrictions: The following are not permitted at Tiger Run per County Ordinances: pop-up campers; tent trailers; tents; truck campers; tiny homes/trailers; horse trailers, or; recreational vehicles with canvas/fabric slide-outs. If an RV is older than 20 years, entry is subject to approval, and current photos of both the interior and exterior of the RV must be sent to resort staff for approval. All Recreation Vehicles must be 18ft in length (not including tongue), less than 20 years in age, and be completely self-contained. Only 36' or longer class A motorhomes are allowed in any Blue River or Deluxe sites (321-331) exceptions may be made for 5th Wheels 36ft or longer from October 1 - May 30th. All RVs permissible at Tiger Run are allowed in Deluxe sites (309-319). All RVs must be fully self-contained.

Tiger Run Resort reserves the right to inspect any RV prior-to entry. If the RV does not meet the requirements, entry to the resort will be denied without a refund. If a guest with a future reservation sells, trades, or plans on bringing another RV into the resort, the resort office must be contacted to update the RV information and ensure that standards are met.

Utilities: The RV site offers full hookups for water, sewer, electric (30 & 50 amp service), and Wi-Fi internet. Heat tape and water probes at each site allow for winter reservations. Usage of the 20amp 110v outlet is prohibited as it is used for water service to the site. Tiger Run reserves the right to charge guests for damages caused by the misuse of this outlet. Given that power surges or other utility failures may be out of resort staff's control, refunds may not apply for electrical, internet, or cable outages or frozen water lines.

Due to the wonderful weather that we experience in the high country, A/C is not a common amenity and none of our chalets are equipped with A/C units.

Bookings: A specific RV site booked is reserved for the guest. However, given unexpected events such as water loss or electricity loss, it is sometimes necessary to relocate a reservation. Resort staff will contact the guest before moving a reservation only if another site is unavailable in the category of the original site booked. For example, if a Blue River site is booked and a guest is moved to another Blue River site (despite the amenities like a picnic table, fire pit, etc.), the guest will not be notified. If the guest is being relocated from a Blue River to a Club site, the guest will be contacted to discuss the move. If the guest cancels due to the move, no charges will apply.

Tiger Run RV Resort is a Homeowners Association and acts as an Owner Agent. As such an RV site may become unavailable due to a real estate transaction. In the event of a sale, the purchaser must honor reservations for up to 30 days after the closing date. Therefore, the guest may be provided with 30 days notice that the RV site is unavailable. Resort staff will make every attempt to accommodate your stay in a comparable RV site.

Text Message Consent: Tiger Riun Resort offers contactless check-in with information shared via email and text message. By submitting this reservation, you are signing up for texts from Tiger Run Resort at the number provided, including messages sent by the reservations system. Promotional material will not be included in the texts.

RV Check-in/check-out: **Check-in** is at **1:00 PM** and check-out is at **11:00 AM**. Early or late checkouts are not offered due to the high volume of reservations. If you are checking in after hours, an email will be sent to the email on file with after-hour check-in instructions. Emergency staff is on call until 10:00 PM. Call the after-hours technician at **406-8522** for after-hours check-in assistance. If the RV site is not vacated by 1:00 PM, a full night stay will be charged at the full rate.

RV Payment / Reservation Holding Fee: A \$50 reservation holding fee will be required at the time of booking. This payment is non-refundable and will be applied to the reservation total on arrival. **The balance of the reservation will be processed 7 Days before arrival to the card on file unless prior arrangements are made to collect the funds. At that time, the reservation's total is now non-refundable.**

Chalet Loft Regulations: Chalets may have lofts, but the space is not included in the rental rate or bed arrangements. Guests are not permitted to use the loft space in any way. Breaking this regulation by using the loft area will result in a fine of \$250 and a damage assessment will take place.

Chalet Check-in/check-out: **Check-in** is at **4:00 PM** and check-out is at **10:00 AM**. Early or late check-outs are not offered due to the high volume of reservations. If you are checking in after hours, an email will be sent to the email on file with after-hour check-in instructions. The emergency staff is on call until 10:00 PM. Call the after-hours technician at **970-406-8522** for after-hours assistance. If the Chalet site is not vacated by 1:00 PM, a full night stay will be charged at the full rate.

Chalet Payment / Reservation Holding Fee: A \$110 to \$125 reservation holding fee will be required at the time of booking. This payment is non-refundable and will be applied to the reservation total as the cleaning fee on arrival. **The balance of the reservation will be charged 21 Days prior to arrival to the card on file unless prior arrangements are made to collect the funds. At that time, the reservation's total is now non-refundable.**

RV Cancellation Policy: Cancellation must be made via phone or email 7 Days before the day of check in. The \$50 administrative fee is non-refundable.

Chalet Cancellation Policy: Cancellation must be made via phone or email 21 Days prior to the day of check in. The \$125 or \$150 administrative fee is non-refundable.

Damages: Pre-move in inspect inspections are conducted and well-documented on each RV site before your arrival. Tiger Run Resort reserves the right to charge the credit card on file for any damages incurred during your stay. Damages may include but are not limited to stains on the pad, damage due to fire started in restricted areas or unattended, damage to utilities if not properly unhooked before driving away, frozen water spigot due to leaving a water hose hooked up during extremely cold temperatures, or any other damages outside of normal wear and tear. If there are oil or fluid leaks during your stay, a minimum \$100 clean-up fee will be charged.

Chalet and RV Site Checkout: All trash must be taken to the trash and recycling bins located behind the clubhouse. Trash left outside presents the risk of attracting unwanted wildlife. Site cleanup fees will be charged.

Use of Common Areas: Clubhouse pool and exercise room are open from 9:00 AM -10:00 PM. Restrooms and laundry are open 23 hours a day. Parents are responsible for supervising children and are not to be unattended at the clubhouse, game areas, and pool room. **GLASS OF ANY KIND IS RESTRICTED IN THE POOL AREA!** Pets are not allowed in any of the communal areas. Tiger Run Resort is not responsible for any lost or stolen items.

Rules of the Road: The safety of all resort owners, renters, and guests is the responsibility of everyone. Please obey all traffic rules and be attentive and courteous to others using resort roadways. Traffic regulations are strictly enforced. Violators will be asked to leave the resort and fines up to \$250 may apply.

- The speed limit in the resort is 10 MPH.
- All resort owners, renters and guests are required to obey State of Colorado Traffic Laws when using resort roads.
- Drivers must yield to pedestrians in marked crosswalks and at all intersection crossings.
- Pedestrians, including children, should not dart into the path of any vehicle.
- Pedestrians are required to walk facing traffic on the left side of the road.
- Please note that snowmobiles or ATVs are not allowed in the Resort.

Parking/Trailers Policy: All vehicles including trailers must fit on the lot or driveway. 2 car parking maximums on any RV site, and some sites may only accommodate space for 1 vehicle. Trailers over 20 feet in length will require an additional site. Overflow and trailer parking/storage can be found at the Breckenridge Satellite lots on Airport Road per city regulations. Overnight parking in Tiger Run's front lot or at the Clubhouse is prohibited and subject to ticketing or towing.

RV Site Occupancy: The maximum occupancy for an RV site is 6 adults.

Construction: Due to the fact that Tiger Run is a Homeowner's Association construction and building are permitted at any site within the resort 7 days a week from 8:00 AM to 6:00 PM. Guests may be asked to be moved if another site of the same classification is available. No discounts will be given due to construction.

Smoking: If Smoking occurs on an RV site, no cigarettes are to be extinguished outside due to our dry climate and potential of fire. If any cigarette butts are left after departure, guests will be charged for clean-up. Any County or resort fire ordinances will be strictly enforced.

Although the recreational use of marijuana is legal in Colorado, our RV sites, Clubhouse and Common Areas are non-marijuana smoking zones. Amendment 64 states that marijuana smoking is prohibited in public places. Thank you for adhering to this policy and respecting those around you.

Pets: Chalets DO NOT ALLOW PETS! Pets are allowed in RV Sites. Pets will be required to register upon arrival with resort staff. A pet limit of no more than three pets per county code; a maximum of two (2) cats and one (1) dog, or two (2) dogs and (1) cat, or two (2) birds and one (1) dog or one (1) cat. If you are traveling with pets, please adhere to all regulations or a \$250 fine may be imposed:

- The feeding of wildlife, both fowl and animal, is prohibited in all Common Areas of Tiger Run. Please refrain from feeding wildlife at the units.
- No animals, livestock, or poultry of any kind shall be raised, bred, or kept within the resort, except domestic pets which may be kept provided they do not become a nuisance and are not kept, bred, or maintained for any commercial purposes.
- All pets must always be kept on a leash.
- Pets are not allowed in the Clubhouse, patios, or game areas.
- Keep pets quiet and confined to the designated site or designated pet walks.
- Each pet owner is responsible for cleaning up after their pet.