

## Online Reservations Terms and Conditions

**RV Restrictions:** The following are not permitted at Tiger Run per County Ordinances: pop-up campers; tent trailers; tents; truck campers; tiny homes/trailers; horse trailers, or; recreational vehicles with canvas/fabric slide-outs. RVs under 20 ft. in length (Not including hitch or tongue) are not permitted anywhere in the resort.. If an RV is older than 20 years, entry is subject to approval and current photos of both the interior and exterior of the RV must be sent to resort staff for approval. Only 36' or longer class A motorhomes are allowed from May 1-October 1 in any Blue River or Deluxe sites. All RVs must be fully self-contained. Tiger Run Resort reserves the right to inspect any RV prior to entry. If the RV does not meet the requirements, entry to the resort will be denied without refund. If a guest with a future reservation sells, trades or plans on bringing another RV into the resort, the resort office must be contacted to update the RV information and assure that standards are met.

**Utilities:** The RV site offers full hookups for water, sewer, electric (30 & 50 amp service), Wi-Fi internet and cable. Heat tape and water probes at each site allow for winter reservations. Given that power surges or other utility failures maybe out of resortstaff's control, refunds may not apply for electrical, internet, or cable outages or frozen water lines.

**Bookings:** A specific RV site booked is reserved for the guest. However, given unexpected events such as water loss or electric loss, it is sometimes necessary to relocate a reservation. Resort staff will contact the guest prior to moving a reservation *only* if another site is unavailable in the category of the original site booked. For example if a Blue River site is booked and a guest is moved to another Blue River site (despite the amenities like picnic table/fire pit etc.), the guest will not be notified. If the guest is being relocated from a Blue River to a Club site, the guest will be contacted to discuss the move. If the guest cancels due to the move, no charges will apply.

Tiger Run RV Resort is a Homeowners Association and acts as an Owner Agent. As such a RV site may become unavailable due to a real estate transaction. In the event of a sale, the purchaser only has to honor reservations for up to 30 days after the closing date. Therefore, the guest may be provided a 30 day notice that the RV site is unavailable. Resort staff will make every attempt to accommodate your stay in a comparable RV site.

**Check in/check out:** Check in is at 1:00 pm and check out is at 11:00 am. Early or late check outs are not offered due to high volume of reservations. If you are checking in after hours, an email will be sent to the email on file with after hour check in instructions. Emergency staff is on call until 10:00pm. Call the after-hours technician at 970-406-8522 for after hours check in assistance. If the RV site is not vacated by 1:00 pm, a full night stay will be charged at full rate.

**Payment / Deposit:** A \$50 deposit will be required at time of booking. **This deposit is not refundable.** The balance of the reservation will be processed upon arrival. If a guest arrives after hours, we ask that they please check in with the office by 9:00 am the following morning to review the resort rules and regulations and arrange for payment of balance due. If guest does not check in by 9:00 am the following morning, the card on file will be automatically charged.

**Cancellation Policy:** Cancellation must be made via phone or email 72 hours before the day of check in or the balance of the stay or 3 nights will be charged, whichever is less. \$90.00 cleaning fee is non-refundable for chalets. \$50.00 Reservation fee is non-refundable for RV sites.

**Damages:** Pre-move in inspections are conducted and well documented on each RV site prior to your arrival. Tiger Run Resort reserves the right to charge the credit card on file for any damages incurred during your stay. Damages may include but are not limited to stains on pad, damage due to fire started in restricted areas or unattended, damage to utilities if not properly unhooked before driving away, frozen water spigot due to leaving a water hose hooked up during extremely cold temperatures, or any other damages outside of normal wear and tear. If there are oil or fluid leaks on then pad during your stay, a minimum \$100 clean up fee will be charged.

**Use of Common Areas:** Clubhouse pools and exercise room are open from 9am-10pm. Restrooms and laundry are open 24 hours a day. Parents are responsible for supervision of children and children are not to be unattended at the clubhouse, game areas and pool room. Pets are not allowed in any of the common areas. Tiger Run Resort is not responsible for any lost or stolen items.

**Rules of the Road:** The safety of all resorts owners, renters and guests is the responsibility of everyone. Please obey all traffic rules and be attentive and courteous to others using resort roadways. Traffic regulations are strictly enforced. Violators will be asked to leave the resort and fines up to \$250 may apply.

- The speed limit in the resort is 10 mph.
- All resort owners; renters and guests are required to obey State of Colorado Traffic Laws when using resort roads.
- Drivers are required to yield to pedestrians in marked crosswalks and at all intersection crossings.
- Pedestrians including children should not dart into the path of any vehicle.
- Pedestrians are required to walk facing traffic on the left side of the road.

Please note that snowmobile or ATVs are not permitted to be operated within the Resort.

**Parking/Trailers:** 2 car parking maximum on any RV site, and some sites may only accommodate space for 1 vehicle. Parking in street and on grass areas is strictly prohibited due to resort operations and county ordinances. Overflow parking is available on a first come first serve basis in front of the clubhouse for \$7/per vehicle per night.

If towing a trailer, the trailer can park on the RV site provided that there is sufficient space and trailer is not sticking out in the street, on the grass area, or impeding traffic or neighbors in any way. Overflow trailer (only applicable to trailers less than 20 feet) and vehicle parking is available for \$7/per trailer per night on a first come first serve basis in front of the Clubhouse. Registration is required at our front office and includes permit to be displayed on or in vehicle. Parking or trailer/RV storage in the front parking area is not allowed due to high traffic flow in the front. There is trailer/RV parking storage on airport road in Breckenridge operated by the Town of Breckenridge. Below is the website for additional information:

<http://www.townofbreckenridge.com/your-government/departments-services/parking-community-service/parking/overnight-parking>

**Occupancy:** The maximum occupancy for an RV site is 6 adults.

**Construction:** Due to the fact that Tiger Run is a Homeowner's Association construction and building are permitted at any site within the resort 7 days a week from 8:00 AM to 6:00 PM. Guests may be asked to be moved if another site of the same classification is available. No discounts will be given due to construction.

**Smoking:** If Smoking occurs on an RV site, no cigarettes are to be extinguished outside due to our dry climate and potential of fire. If any cigarette butts are left after departure, Guest will be charged for clean-up. Any County or resort fire ordinances will be strictly enforced.

Although the recreational use of marijuana is legal in Colorado, our RV sites, Clubhouse and Common Areas are no-marijuana smoking zones. Amendment 64 states that marijuana smoking is prohibited in public places. Thank you for adhering to this policy and respecting those around you.

**Pets:** Pets will be required to register upon arrival with resort staff. A pet limit of no more than three pets per county code; a maximum of two (2) cats and one (1) dog, or two (2) dogs and (1) cat, or two (2) birds and one (1) dog or one (1) cat. If you are traveling with pets, please adhere to all below regulations or a \$250 fine may be imposed:

- The feeding of wildlife, both fowl and animal, is prohibited on all Common Areas of Tiger Run.  
Please refrain from feeding wildlife at the units.
- No animals, livestock, or poultry of any kind shall be raised, bred, or kept within the Park, except domestic pets which may be kept provided they do not become a nuisance and are not kept, bred, or maintained for any commercial purposes.
- All pets must be kept on a leash at all times.
- Pets are not allowed in the Clubhouse, patios or game areas.
- Keep pets quiet and confined to the designated site or designated pet walks.
- Each pet owner is responsible of cleaning up after their pet.