

Online Reservations Terms and Conditions

Utilities: Each Chalet includes Wi-Fi internet and cable. Given that power surges or other utility failures may be out of resort staff's control, refunds may not apply for electrical, internet, or cable outages or frozen water lines.

Bookings: The specific Chalet booked is reserved for the guest. However given unexpected events such as water loss or electric loss, it is sometimes necessary to relocate a reservation. Resort staff will contact the guest prior to moving a reservation to be sure all the guests needs have been accommodated. Due to the fact that we are a Homeowners Association and each chalet is privately owned the front desk would ask the guest to use the website to view available chalets in the same category and place them according to the needs of the individual guest. If the guest cancels due to the move, no charges will apply.

Tiger Run RV Resort is a Homeowners Association and acts as an Owner Agent. As such a Chalet may become unavailable due to a real estate transaction. In the event of a sale, the purchaser only has to honor reservations for up to 30 days after the closing date. Therefore, the guest may be provided a 30 day notice that the Chalet is unavailable. Resort staff will make every attempt to accommodate your stay in a comparable Chalet.

Contactless Check in/check out: Check in is at 4:00 pm and check out is at 10:00 am. Early or late check outs are not offered due to high volume of reservations. A series of emails will be sent to the email on file with check in instructions, site map, amenities access information, and wifi directions. Emergency staff is on call until 11:00 pm. Call the after-hours technician at 970-406-8522 for after hours check in assistance. If the Chalet site is not vacated by 1:00 pm, a full night stay will be charged.

Payment / Reservation Holding Fee: A \$110 to \$125 reservation holding fee will be required at the time of booking. This payment is non-refundable and will be applied to the reservation total on arrival. Fee is based on the individual chalet's Housekeeping fee and will be applied to the reservation on arrival. The balance of the reservation will be charged 21 days prior to arrival to the card on file unless prior arrangements are made to collect the funds.

Cancellation Policy: Cancellation must be made via phone or email 21 days prior to the day of check in or the balance of the stay will be charged. If the reservation is cancelled more than 21 days in advance of the reservation, the \$110 - \$125 administrative fee will NOT be refunded.

Damages: Pre-move in inspections are conducted and well documented on every Chalet. Tiger Run Resort reserves the right to charge the credit card on file for any damages incurred during your stay. Damages may include but are not limited to stains on driveway, any additional cleaning needed due to smoking in the Chalet, damages due to pets in the Chalets, or any other damages outside of normal wear and tear.

Use of Common Areas: Clubhouse is open from 9:00 am - 8:00 pm. Parents are responsible for supervision of children and children are not to be unattended at the clubhouse, game areas, or pool room. Pets are not allowed in any of the common areas.

Rules of the Road: The safety of all resort owners, renters and guests is the responsibility of everyone. Please obey all traffic rules and be attentive and courteous to others using resort roadways. Traffic regulations are strictly enforced. Violators will be asked to leave the resort and fines up to \$250 may apply.

- The speed limit in the resort is 10 mph.
- All resort owners; renters and guests are required to obey State of Colorado Traffic Laws when using resort roads.
- Drivers are required to yield to pedestrians in marked crosswalks and at all intersection crossings.
- Pedestrians including children should not dart into the path of any vehicle.
- Pedestrians are required to walk facing traffic on the left side of the road.

Please note that snowmobile or ARVs are not permitted to be operated within the resort.

Parking/Trailers: 2 car parking maximum in Chalet driveways, and some Chalets may only accommodate space for 1 vehicle. Parking in the street and on grass areas is strictly prohibited due to resort operations and county ordinances. Overflow parking is available on a first come first serve basis in front of the clubhouse for \$7/per vehicle per night.

If towing a trailer, the trailer can park in the Chalet parking area provided there is sufficient space and the trailer is not sticking out in the street, on the grass area, or impeding traffic or neighbors in any way. Overflow trailer (only applicable to trailers less than 20') and vehicle parking is available for \$7/per trailer per night on a first come first serve basis in front of our Clubhouse. Any trailer over 20 feet will not fit in our overflow parking. Any trailer over 20 feet would require an additional site for parking as it will not fit safely in our overflow parking. RVs are not permissible in Chalet driveways. There is trailer/RV parking storage on airport road in Breckenridge operated by the Town of Breckenridge. Below is the website for additional information:

<http://www.townofbreckenridge.com/your-government/departments-services/parking-community-service/parking/overnight-parking>

Occupancy: The maximum occupancy for a one bedroom chalet is 4 adults and 6 adults in a two bedroom chalet.

Non-Sleeping Lofts: Due to Summit County Regulations the lofts are considered non-sleeping and for storage purposes or recreation such as kids play.

Smoking: All Chalets are non-smoking both inside and on deck. If Smoking occurs guests may be responsible for any additional cleaning due to cigarette odor, any damages due to cigarette burns or clean up of cigarettes.

Although the recreational use of marijuana is legal in Colorado, our RV sites, Clubhouse and Common Areas are no-marijuana smoking zones. Amendment 64 states that marijuana smoking is prohibited in public places. Thank you for adhering to this policy and respecting those around you.

Pets: No pets are allowed in any of our Chalets. However, there may be some pets that have been in the unit in the past. Resort staff **cannot** guarantee that someone with allergies to animals will not be affected.